



Bon Secours Pediatric Services

2025 IMPACT REPORT

Get to know Bon Secours Pediatric Emergency Care

At Bon Secours, we are proud to provide compassionate, expert emergency care for children across the Richmond region. With 12 emergency departments throughout the Richmond market, families can count on us to be there when their child needs urgent medical attention no matter where they are.

Our dedicated stand-alone Pediatric Emergency Department at St. Mary's Hospital offers a specialized environment designed specifically for children. From child-friendly spaces to pediatric-trained emergency physicians and nurses, this facility is uniquely equipped to meet the physical and emotional needs of young patients during medical emergencies.

While the Pediatric ED at St. Mary's provides the highest level of pediatric-specific care, it's important to know that children can receive excellent emergency care at any Bon Secours emergency department. Our emergency teams across all locations are trained and equipped with the resources needed to stabilize and treat pediatric patients.

When more advanced care is needed, our Pediatric Critical Care Transport Team is ready to safely transfer children to St. Mary's for specialized pediatric emergency services or inpatient care.

At Bon Secours, we are dedicated to caring for all children providing high-quality, compassionate care wherever and whenever it's needed. You can trust us to ensure that every child receives the right care, in the right place, at the right time.

Tegan receives comprehensive care close to home



From the day that she was born, Tegan Higley has faced complex health issues. Tegan was born premature and spent time in the NICU. Later, doctors discovered a genetic disease that causes gastrointestinal issues, including intestinal failure. As a result, Tegan visits the GI clinic every month. She was also recently diagnosed with cystic fibrosis.

"When you go into a big hospital, you're just a number. At St. Mary's, you're a face." "They managed Tegan's care from the day she was born," says her mother, Allison. "When I walk into that hospital, I know that we are getting the best care and that everything is going to be okay. St. Mary's is our community hospital. When we are there, we are with our community of friends and family. They really are everything to us."

Allison is confident in the health care partnership they have formed at St. Mary's. She knows that they can care for Tegan even with all of her medical issues. "At St. Mary's, everyone works with us. We see pediatric doctors for GI, pulmonology, genetics, cardiology, neurology, emergency care, infusions and interventional radiology — all at St. Mary's," she says. "They've become family." Allison says that leaving her community to travel to a larger hospital for Tegan's care has never crossed her mind. "Hands down, I would never leave the care of St. Mary's," she says.



Scan code to
hear more.

Leadership Message

Dear Friends and Colleagues,

As Virginia's only faith-based, not-for-profit health care system, our mission remains steadfast: "To extend the compassionate ministry of Jesus by improving the health and well-being of our communities and bringing good help to those in need, especially people who are poor, dying, and underserved."

Just as the health of a single child lays the foundation for their future growth and potential, the health of all children in our community shapes the strength and wellness of our collective future.

Over the past two decades, we have worked diligently to build high-quality pediatric programs that serve a growing population of children across our region. As we plan for future growth and impact in Richmond and our surrounding counties, we recognize both the value of these programs and the critical importance of your ongoing support in shaping long-term health outcomes for our children and communities.

At Bon Secours, we offer a full spectrum of pediatric care from general pediatrics to an array of pediatric specialties including gastroenterology, endocrinology, pulmonology, neurology, surgery, palliative care and hospice, orthopedics, cardiology, and genetics across both inpatient and outpatient settings.

Starting at birth, Bon Secours Children's Services is equipped to provide high-quality care through four Neonatal Intensive Care Units (NICUs) across the Richmond market. This includes our Subspecialty NICU at St. Mary's Hospital, which supports our advanced obstetric and maternal-fetal medicine services, allowing for the safe delivery and care of infants as early as 23 weeks gestation. With the construction of a new Critical Care Tower at St. Mary's, we are excited to announce the expansion of this NICU, further strengthening our ability to care for our tiniest patients and their families.

St. Mary's Hospital also houses our inpatient pediatric services and Pediatric Intensive Care Unit (PICU), serving as a central hub for pediatric care across the Bon Secours Richmond market. In 2025 alone, our 12 regional Emergency Departments cared for over 51,000 pediatric patients. When hospitalization is needed, our pediatric critical care transport team ensures children receive seamless, high-quality care every step of the way.

Thank you for your continued trust and support of our vital pediatric programs. We are deeply grateful for the partnerships that allow us to pursue our mission with purpose and compassion. Together, we look forward to a brighter, healthier future for all children in our community.

Sincerely,



Carl B. Rountree, MD

Chief Medical Officer, Speciality Services
Bon Secours Richmond Medical Group



L. Blair Bell DNP, RN, CPN, CNL

Director
Women's and Children's Service Line
Bon Secours Richmond

Inpatient Pediatric Services

St. Mary's Hospital inpatient pediatric services provide care for children who require admission to the hospital. The pediatric care team is comprised of specially trained doctors, advanced practice clinicians and nurses who are committed to provide developmentally appropriate care and recognize the unique needs of patients and their families.

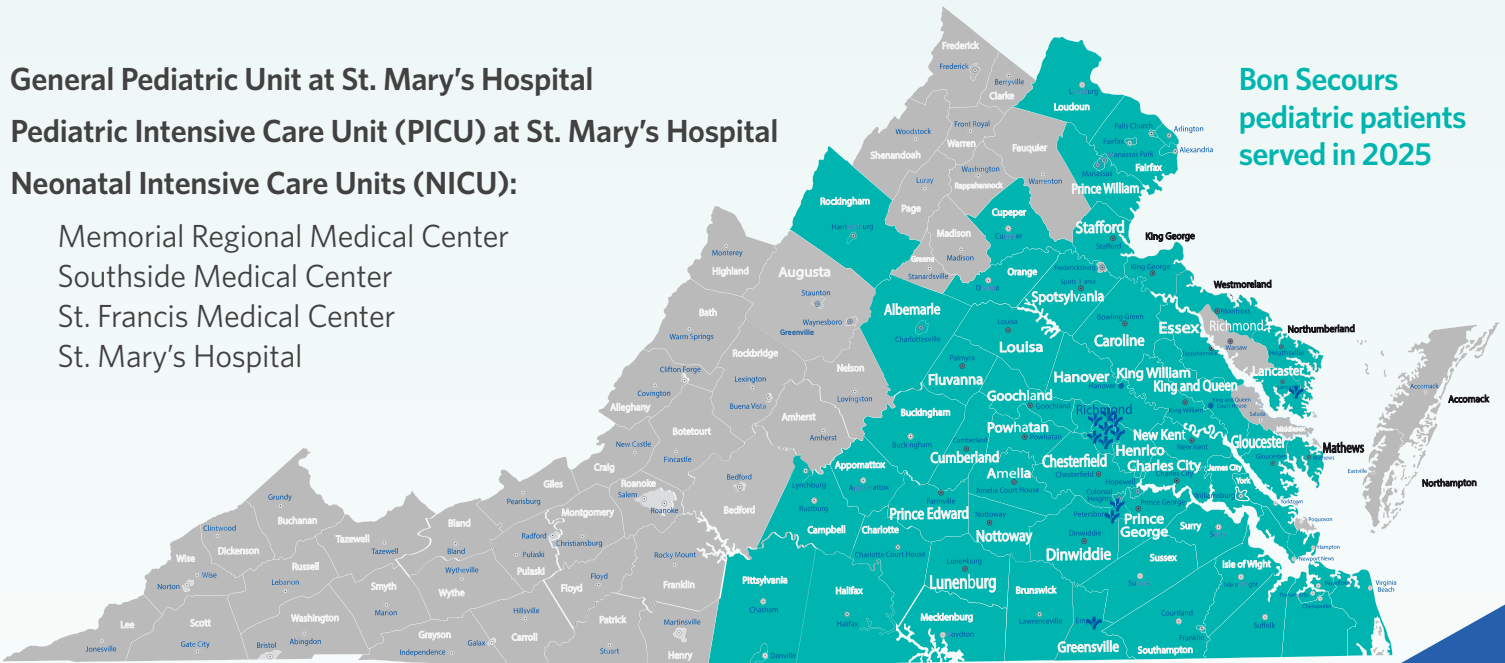
General Pediatric Unit at St. Mary's Hospital

Pediatric Intensive Care Unit (PICU) at St. Mary's Hospital

Neonatal Intensive Care Units (NICU):

Memorial Regional Medical Center
Southside Medical Center
St. Francis Medical Center
St. Mary's Hospital

**Bon Secours
pediatric patients
served in 2025**



Emergency Departments

Hospitals:

Memorial Regional Medical Center
Rappahannock General Hospital
Richmond Community Hospital
Southern Virginia Medical Center
Southside Medical Center
St. Francis Medical Center
St. Mary's Hospital

Freestanding:

Ashland
Chester
Colonial Heights
Short Pump
West Chester



1,955
Inpatient/PICU
admissions

800+
NICU admissions

**Inpatient by
the numbers
2025**

51,000
Pediatric Emergency
Department
visits

6,916
Births

Outpatient Pediatric Services

Bon Secours outpatient pediatric services include primary care offices and specialty clinics focused on the health and well-being of children. With support from the interdisciplinary team, our outpatient pediatric clinics strive to prevent, detect and treat any medical problems that may arise during childhood.

Adolescent Behavioral Health
Cleft and Craniofacial Team
Critical Care Transport
Developmental and Special Needs Pediatrics
Noah's Children
Pediatric Dentistry
Pediatric Endocrinology and Diabetes Associates
Pediatric Gastroenterology

Pediatric Lung Care
Pediatric Neurology
Pediatric Orthopedics
Pediatric Surgery
Primary Pediatrics
Richmond Hope Therapy Center
Sleep Disorders Centers

Outpatient
by the
numbers
2025

9,972

Pediatric dental
patients

363

Pediatric transports

81

NICU transports

25,000+

Pediatric specialty
visits

36,000+

Pediatric primary
care visits

10,169

Treatment hours
at Richmond Hope
Therapy Center

18,000

Hours in counseling
support with Noah's
Children

156

Active families cared
for by the Cleft &
Craniofacial Team



The Children's Hope Gala raises over \$350,000 for Bon Secours pediatric programs and services



Every Spring, the Bon Secours Richmond Health Care Foundation, alongside a dedicated committee of volunteers, hosts 500+ guests at its annual Children's Hope Gala at Main Street Station. Attendees, sponsors, and auction donors support this event year after year to raise funds for Bon Secours pediatric programs and services in Richmond. These funds are raised locally and STAY local!

The event offers a silent and live auction, incredible raffles, a seated dinner, live music and dancing. Packages offered in the silent auction range from local artwork, jewelry, one-of-a-kind and culinary experiences. The live auction features international and domestic getaways and unique experiences.

Also featured in the live auction is a custom piece of art that is part of our Children's Art Project. School children in from all over the Greater Richmond

area participate in a "kids helping kids" program every year. This tradition stems back to the founding of Noah's Children.

Multiple pediatric departments benefit from this annual fundraising event. Special items are funded that will greatly improve the patient experience at our Bon Secours Richmond facilities. Some examples of items range from stuffed animals with cleft lips, Disney+ and Firesticks, gaming consoles, sensory items to specialized intensive physical therapy bikes, high-tech NICU web cameras as well as mental health and bereavement counseling.



To make a gift to support a Bon Secours pediatric fund, please visit GiveBSMH.org/Richmond.

- Click on "Donate"
- Under "Gift Designation," select a pediatric program
- If your choice is not listed, please select "Other" and write it in

Or mail a check to:

Bon Secours Richmond Health Care Foundation
920 Libbie Ave., Suite 100
Richmond, VA 23226

For more information, please contact:

Stefanie Smith
Senior Gift Officer
Stefanie_Smith@bshsi.org
703-850-9346

